**Strategic Plan 2020-2024:**

**Our Vision**
Safe, high quality & equitable healthcare for all children & young people

**Our Mission:**
To accelerate the sharing of excellence & innovation among health services caring for children & young people

**What are our strategic priorities?**
- Partnering with children, young people & their families
- Facilitating sharing & learning among peers about excellence & innovation
- Strengthening the safety & quality of children’s healthcare
- Enhancing value in children’s healthcare
- Advocating for a healthy sustainable future for children, families and the planet

**What will we do with & for our members?**
- Champion effective strategies for partnering with children, young people & their families in their care in an environment of emerging digital technologies and changing consumer expectations
- Accelerate the spread of excellence and innovation through peer networks and communication channels that enable children’s health services to share and learn with each other about what works best
- Facilitate collaborative approaches to improve the safety and quality of healthcare for children, young people & their families and minimise avoidable harms
- Facilitate sharing of benchmarking data with a focus on identifying and promulgating best practices approaches to value based healthcare for children & young people
- Enable children’s healthcare services to share practical innovations and strategies related to renewable energy, efficient design, sustainable supplies, & recycling waste

**What will success look like?**
- Children’s services capture & share patient reported experience & outcome measures to better identify & learn from success
- We share innovations that are helping to improve patient experience & outcomes
- We see CHA as the ‘go to’ repository of innovations in the design & delivery of children’s healthcare services
- Through CHA, we share successful projects, models, redesign & technologies with each other & support the spread of good ideas & practices
- We actively participate in CHA peer networks to share learnings on common challenges & successful strategies for addressing them
- We share data about safety & quality to identify exemplars & opportunities for improvement
- We support each other to spread successful approaches to safety & quality improvement for the benefit of all children
- We collaborate on quality improvement projects with measurable effect on patient outcomes
- We share benchmarking data to identify opportunities to improve efficiency & enhance value
- The data we share is timely, comprehensive, and easy to access & understand
- We are supported by CHA to understand shared data
- We use CHA data to inform service planning & delivery, reduce unwarranted variation & improve efficiency.
- We can easily connect with each other and share information, ideas and strategies related to making our services
- We advocate on effective strategies to improve the environmental sustainability of healthcare services for children & families

**What is CHA?**
CHA is a not for profit community of more than 90 children’s hospitals & paediatric units across Australia and New Zealand

**Contact Us:**
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