



CHILDREN'S
HEALTHCARE
AUSTRALASIA

Strategic Plan 2020-2024:

Our Vision

Safe, high quality & equitable
healthcare for all children &
young people

Our Mission:

To accelerate the sharing of
excellence & innovation among
health services caring for
children & young people

What is CHA?

CHA is a not for profit community of more
than 90 children's hospitals & paediatric
units across Australia and New Zealand

Contact Us:

Web: children.wcha.asn.au

Twitter: [@ChildHealthAU](https://twitter.com/ChildHealthAU)

What are our strategic priorities?

Partnering with children, young
people & their families

Facilitating sharing & learning
among peers about excellence &
innovation

Strengthening the safety &
quality of children's healthcare

Enhancing value in children's
healthcare

Advocating for improvements
in healthcare for children &
young people

What will we do with & for our members?

Champion effective strategies for partnering
with children, young people & their families in
their care in an environment of emerging
digital technologies and changing consumer
expectations

Accelerate the spread of excellence and
innovation through peer networks and
communication channels that enable
children's health services to share and learn
with each other about what works best

Facilitate collaborative approaches to improve
the safety and quality of healthcare for
children, young people & their families and
minimise avoidable harm

Facilitate sharing of benchmarking data with a
focus on identifying and promulgating best
practices approaches to value based healthcare
for children & young people

In partnership with other stakeholders, advocate
for policies & resources to improve healthcare
services, access & equity of outcomes for children,
young people and their families.

What will success look like?

- Children's services capture & share patient reported experience & outcome measures to better identify & learn from success
- We share innovations that are helping to improve patient experience & outcomes

- We see CHA as the 'go to' repository of innovations in the design & delivery of children's healthcare services
- Through CHA, we share successful projects, models, redesign & technologies with each other & support the spread of good ideas & practices
- We actively participate in CHA peer networks to share learnings on common challenges & successful strategies for addressing them

- We share data about safety & quality to identify exemplars & opportunities for improvement
- We support each other to spread successful approaches to safety & quality improvement for the benefit of all children
- We collaborate on quality improvement projects with measurable effect on patient outcomes

- We share benchmarking data to identify opportunities to improve efficiency & enhance value
- The data we share is timely, comprehensive, and easy to access & understand
- We are supported by CHA to understand shared data
- We use CHA data to inform service planning & delivery, reduce unwarranted variation & improve efficiency.

- Through CHA we bring a collective voice to bear on policy issues affecting our ability to provide the best possible care to children, young people & their families, especially related to equity of access and outcomes
- CHA is a well known & highly regarded voice for the sector